



COVID-19 Updates: Effective March 17, 2020

We are dealing with unprecedented times and things seem to be changing almost hourly. In order to protect both your family and our staff, Clayton Family Veterinary Care is going to be temporarily moving to curbside care.

What is curbside care?

When you arrive in the parking lot, please give us a call. While on the phone we will gather history, as well as go over any concerns you may have with your pet. Our assistant will then escort your pet inside the clinic. We are happy to have our phone on speaker while our doctor is performing the examination. Upon completion, we will escort your pet back to you and can collect payment at your car for your safety and convenience.

For those wanting to schedule wellness/annual appointments:

We are pushing appointments out at least 3 weeks at this time. If you have a puppy or kitten we will be sure to work with you to make sure they are appropriately vaccinated and safe. If you currently have a wellness/annual examination scheduled, we will honor, but it will also be one as curbside care.

With the exception of suture removal, we are suspending technician appointments for nail trims, anal glands, etc.

For clients that have an established relationship with the clinic, we will be looking into telemedicine options as well.

For more information regarding COVID- 19 and your pets,

Sincerely,

Ross and Anne Clayton